USER MANUAL

igenix

1.7L 3000W Jug Kettle Stainless Steel



IGK01766SS

Please read these instructions carefully before use and retain for future reference.

Before switching on your appliance,
always check for any damage which may have been caused in transit.

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IMPORTANT SAFETY INSTRUCTIONS

Please read this user manual carefully before using your appliance to ensure proper use and maintenance.

- This appliance is intended for indoor domestic use; to be used in a household or similar applications such as
  a. Staff kitchen areas in shops, offices and other working environments
  b. By clients in hotels, motels and other residential type environments
  c. Bed and breakfast type environments
- Do not operate the appliance with a damaged cord or plug, after it malfunctions or has been dropped or damaged in any way.
- All electrical repairs must be carried out by a qualified electrician. Inadequate repairs may result in a major source of danger for the user and invalidate the warranty.
- Make sure the voltage in your home corresponds to the one shown on the rating label of the appliance.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance shall not be conducted by children.
- Keep the appliance and its cord away from children aged 8 years and below.
- Children shall not play with the appliance.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or a lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Do not let the cord hang over the edge of a table or counter or touch a hot surface.

- Do not place the appliance on or near a hot gas or electric burner or a heated oven.
- Do not operate the appliance without water to avoid damaging the heat elements.
- Ensure that the kettle is placed on a level and flat surface out of reach of children to prevent the kettle from overturning and to avoid damages or injury.
- To protect against a fire, electric shock or personal injury, do not immerse the cord or the electric plug in water or any other liquids.
- While water is boiling or just after the water has boiled, avoid contact with hot steam from the spout.
- Always take care to pour boiling water slowly and carefully without tipping the kettle too fast. Be careful when refilling the kettle when it is hot.
- Do not touch the hot surface. Use the handle or the button.
- Extreme caution must be used when moving an appliance containing hot water.
- The use of accessories, which are not recommended by the manufacturer, may result in fire, electric shock or personal injury.
- Unplug the appliance from the wall socket when not in use and before cleaning. Allow the appliance to cool before cleaning.
- Do not use the appliance or the attached base for anything other than its intended use, which is to boil water.
- The kettle can only be used with the base provided.
- If the kettle is overfilled, boiling water may spill out.
- Always ensure the lid is closed and do not lift it while the water is boiling. Scalding may occur if the lid is removed during the boiling cycle.
- Do not use the appliance near facilities containing water, such as bathtubs, showers or wash basins.

Model:	IGK01766SS
Power:	2520-3000W
Voltage/Frequency:	220-240V~50-60Hz
Capacity:	1.7L
Product Dimensions (mm):	H:242 x W:154 x D:226
Net Weight:	0.91kg

For further information about this product, including the power consumption in low power modes required by (EU) 2023/826, go to https://www.igenix.co.uk and search for IGK01766SS.

APPLIANCE OVERVIEW



1. Base
2. Water Gauge
3. Body
4. Spout
5. Lid
6. Lid Release Button
7. Handle
8. On/Off Switch with Indicator

OPERATING INSTRUCTIONS

Before using your kettle

If you are using the kettle for the first time, it is recommended that you clean the inside before use. This can be done by filling the kettle with water to maximum capacity, boiling the kettle and then discarding the boiled water down the sink. Wipe clean the surface with a damp cloth.

Please Note: The maximum capacity of the kettle is 1.7L.

Using your kettle

1. Place the kettle on a flat and level surface.
2. To fill the kettle, remove it from the power base and open the lid by pressing the lid release button, fill it with the desired amount of water, and then close the lid. Alternatively, the kettle may be filled through the spout. The water level should not exceed the MAX level or sit below MIN level. Too little water will cause the kettle to switch off before the water has boiled.

Please Note: Do not fill the water over the MAX level as water may spill out of the spout when boiling.

3. Before closing the lid, check that the removable filter is secure in place.
4. Close the lid and ensure that the lid is firmly in place.
5. Place the kettle back onto the power base.
6. Connect the plug into a mains power supply. Press down the On/Off switch and the switch will light up.
7. The kettle will start boiling the water, once the water has boiled the On/Off switch will turn off automatically.

Please Note: You can turn the kettle off at any time during the boiling process by lifting the On/Off switch. To Boil water again, press down the On/Off switch to start the kettle again.

8. Lift the kettle from the power base and then pour the water.



CAUTION: Ensure the ON/OFF switch is free from obstruction and that the lid is firmly closed. The kettle may not switch off automatically if the switch is blocked or the lid is open.

CAUTION: Take extreme care when pouring the water from your kettle as contact with boiling water may cause severe burns. Do not open the lid while the kettle is hot.

Please Note: Always disconnect the kettle from the mains supply when not in use.

Boil Dry Protection

Should you accidentally operate the kettle without water; the boil-dry protection will automatically switch off the power. If this occurs, allow the kettle to cool down before filling it with cold water to re-boil.

CLEANING & MAINTENANCE

Always disconnect the appliance from the wall socket and allow it to cool down completely before cleaning.

- Never immerse the kettle, power cord or power base in water, or allow moisture to contact with these parts.
- To clean the exterior, wipe with a soft damp cloth and then dry thoroughly with a soft dry cloth.
- Remember to regularly clean the filter. For easier cleaning, detach the filter, clean it with soapy water, rinse, dry and then replace.
- Clean the base using a clean and dry cloth.



CAUTION: Do not use chemical, steel, wooden or abrasive cleaners to clean the outside of the kettle to prevent damage to the finish.

Descaling

Your kettle should be descaled regularly to prevent the build-up of limescale in the interior that may cause the kettle to operate less efficiently. You can use any household descaler and follow the instructions on the packaging of the descaler.

TROUBLE SHOOTING GUIDE

If you experience difficulties with the appliance, please check the suggestions below before contacting customer services on 01473 271272:

Problem	Possible Cause	Possible Solution
The kettle does not work.	Not properly plugged into the mains wall socket.	Plug in firmly.
	No electricity in the mains wall socket.	Check fuse or breaker.
	On/Off switch not turned on.	Push On/Off switch to 'On' position.
	Safety cut-out activated.	Fill the kettle and allow to cool for a few minutes.
The kettle cuts out before it boils.	Large build up of scale in the kettle.	Use a descaling agent to clean the kettle.
Kettle scales up quickly.	You live in a hard water area.	Regularly de-scale your kettle.

MAINS PLUG FUSE REPLACEMENT



Fuse Replacement (Class I)
This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.

DISPOSAL INFORMATION



The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.
Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.
The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

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Igenix Warranty Terms & Conditions

This product is guaranteed for a period of 12 months as standard from the date of purchase against mechanical and electrical defects. You can extend your warranty for a further 12 months by registering your product.

Upon registration we will cover your product for a period of 24 months from the original purchase date against any mechanical or electrical defects.

To qualify for the warranty, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The warranty does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The warranty will be rendered invalid if the product is resold, has had its serial number removed (or has an invalid serial number), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance please contact our Customer Service department on **01473 271 272** or write to us at the following address:

Customer Service Department
38 Bluestem Road, Ransomes Europark
Ipswich, IP3 9RR

Please quote the Product Code which begins 'IG' or 'DF' and the PO Number on the rating label, and give details of the exact fault. We will then decide whether to repair or replace the item.

Before we arrange the repair or replacement you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected and no fault is found or the product is not within the warranty period you will be charged for the repair and any carriage costs.

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Thank you for choosing Igenix

As a valued customer we would like to offer you a FREE 2 year warranty to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the 2 year warranty you must register your product within 30 days of purchase. The full Terms & Conditions of our warranty policy are shown on the opposite page. They are also available on our website. **www.igenix.co.uk**

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UK: 38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR
EU: Castle Electrical Factors Ltd., Dundalk, A91 KA9R, IR
Tel. 01473 271 272

Disclaimer: Igenix operate a policy of continual improvement and development.
We therefore reserve the right to change/alter the specification and appearance of our appliances without prior notice.
All diagrams and images shown in this manual are for illustration purposes only.